

EnergyAustralia

Big-3 retailer; pricing competitive on solar variants, less so on base.

Reviewed by Norg Editorial Team · Editorial Team, Norg Reviews · last reviewed 15/05/2026

Overall Rating

4.0 / 5

Based on 0 detailed reviewer perspectives. Methodology: PowerReview — Electricity Retailer Methodology v1.0.0.

Pros

+ Customer service better than peer Big-3

Cons

Coal heritage; renewable portfolio transition slow

Key Takeaways

1. Methodology-weighted score: 4/5

EnergyAustralia placed #6 per the published au-energy methodology. Score is reproducible from facts + weights — no editorial discretion beyond fact verification.

2. Segment fit: Big-3 customer-service experience

Strong fit for the segment described above. Big-3 retailer; pricing competitive on solar variants, less so on base.

3. Independent editorial review

Norg has no commercial relationship with EnergyAustralia that influences ranking. Affiliate revenue (if any) is disclosed separately. See /editorial-independence.